



**Effective July 31, 2017**

## Freight Policy:

<u>Distance</u>	<u>Orders Less than \$500 Pre-Tax</u>	<u>Orders More than \$500 Pre-Tax</u>
Within 25 driving miles	\$50	\$0
25 driving miles and over	\$2/mile each way	\$1.50/mile each way

\$50 charge per trip may be imposed if Walker Lumber is required to make multiple trips for same delivery (for example, no room on site, locked gate, delivery not accepted, etc)

*\*Walker Lumber reserves the right to refuse business deliveries to a particular location for any reason*

## Return Policy:

- No returns after 30 days
- All items, particularly lumber, must be in “like new” condition and resalable as such
- Restocking fee:
  - Minimum pickup and restock fee of \$50
  - 10% restocking fee if order was delivered by Walker Lumber but returned by customer
  - 10% restocking fee if order was picked up by Walker Lumber while delivering another order
  - 20% restocking fee on everything else
- Special orders:
  - Walker Lumber will accept a return if the supplier agrees to accept a return, subject to a minimum restocking fee of 25%
  - Walker Lumber will **not** accept a return if the supplier will not accept a return
- All returns for which no credit is given will be immediately disposed of by Walker Lumber