



Effective April 1, 2022

Freight Policy:

Distance

Within 25 driving miles

\$75

More than 25 driving miles

\$2.00/mile each way

A trip charge may be imposed if Walker Lumber is required to make multiple trips for the same delivery (for example, no room on site, locked gate, delivery not accepted, etc)

**Walker Lumber reserves the right to refuse business deliveries to a particular location for any reason*

Return Policy:

- No returns after 30 days
- All items, particularly lumber, must be in “like new” condition and resalable as such
- Restocking fee:
 - Minimum pickup and restock fee of \$75 if within 25 miles (\$2.00 per mile if more than 25 miles)
 - 10% restocking fee if order was delivered by Walker Lumber but returned by customer
 - 10% restocking fee if order was picked up by Walker Lumber while delivering another order
 - 20% restocking fee on everything else
- Special orders:
 - Walker Lumber will accept a return if the supplier agrees to accept a return, subject to a minimum restocking fee of 25%
 - Walker Lumber will **not** accept a return if the supplier will not accept a return
- All returns for which no credit is given will be immediately disposed of by Walker Lumber